Caneland Central – 'Game of Chance' Mother's Day 2025 – Social Media Competition

Terms and Conditions_V3

SCHEDULE	
Competition	Mother's Day – Social Media Competition
Promoter	Sentinel Caneland Mackay Investment Pty Ltd ACN 661 908 694 as Trustee for the Sentinel Caneland Mackay Investment Trust
Permit(s) obtained for the Competition	N/A
Entry – age restriction	Entry is open to individuals aged 16 years and over. Participants under the age of 16 must be accompanied by a parent or legal guardian when collecting the Prize. In such cases, the Prize will be awarded to the parent or legal guardian on behalf of the minor.
Pre Promotion Period	N/A
Competition Period (Promotion Period)	The Competition commences at 9:00am on Thursday 1 May 2025, and concludes at 11:59pm on Sunday 12 May 2025 ("Competition Period"). Entries received outside of this period will not be eligible.
Participating Stores/Retailers	N/A
How to Enter	 To participate in the Competition, each entrant must, during the Competition Period: Submit a comment of 25 words or fewer on the designated competition post, explaining why their mum, or a mum they know (e.g., sister, aunt, family friend), deserves something a little extra special this Mother's Day. Bonus Entry: Follow the Promoter's Instagram account (@caneland.central) during the Competition Period to receive one (1) bonus entry. All comments must be submitted on the pinned Facebook post titled "Win Mum a \$250 Shopping Spree", dated 01/05/2025, located on the official Caneland Central Facebook Page.
Are multiple entries permitted?	Participants can enter more than once however each entry must be unique and submitted separately.
Receipt of entries	The time of entry will be deemed to be the time the entrant's comment is successfully posted on the pinned competition post titled "Win Mum a \$250 Shopping Spree" on the Caneland Central Facebook Page, in accordance with the How to Enter conditions.
Prize(s) - description	\$250 Caneland Central Gift Card
Total number of Prizes	There is two (2) prizes to be won as part of the Competition.
Total Prize Pool	\$500.00 (incl. GST)
Prize Schedule	2 x Caneland Central Gift Card (Value \$250/card)
Total Prize Pool	\$500

Draw Details	The Competition is a game of chance.
	• The winner will be selected at random from all eligible entries received during the Competition Period.
	• The draw will take place on Friday, 9 May 2025, between 9:00am and
	5:00pm AEST, at the offices of the Promoter.
	• The winner will be notified via Facebook Messenger or mobile phone, where possible, by 5:00pm AEST on 9 May 2025.
	• The winner's name will also be published on the Caneland Central
	Facebook Page Story on the same day.
	• The Promoter's decision is final, and no correspondence will be entered into.

Entrants should pay particular attention to:

- any unusual or onerous restrictions on the method of entry, if any (see the "How to Enter" section of the Schedule and Part D of these terms and conditions);
- the Promoter's potential use of photos and content uploaded as part of the competition (see Part D of these terms and conditions); and
- the Promoter's limitation of liability (see Part I of these terms and conditions).

PART A - INTRODUCTION

- 1. Information on how to enter and Prize details form part of these terms and conditions.
- 2. By participating in the Competition, entrants accept and agree to be bound by these terms and conditions. For the avoidance of doubt, the terms and conditions include the Schedule above.
- 3. Entries must comply with these terms and conditions to be valid.
- 4. Where there is an inconsistency between the Schedule and Parts A to J of these terms and conditions, the Schedule will prevail.

PART B - PRIVACY AND COLLECTION NOTICE

- 5. The Promoter will collect and use each entrant's personal information for the purposes of:
 - (a) conducting the Competition (which may include disclosure to third parties for the purpose of processing, auditing and conducting the Competition)
 - (b) for promotional purposes, public statements and advertisements in relation to the Competition;
 - (c) providing information about the products and services offered by the Promoter and its related companies and its affiliated retailers; and
 - (d) research to improve its products and services.
- 6. Entering the Competition implies the entrants' agreement to the utilisation of their personal data outlined in clause 5. If entrants do not authorise the use of their personal information as outlined in clause 5 (b-d), they may indicate this preference on the entry form, ensuring their information is solely utilised for competition auditing and compliance purposes.
- 7. Entrants may access, change and/or update their personal information in accordance with the Promoter's privacy policy located at *canelandcentral.com.au*.

PART C - WHO CAN ENTER THE COMPETITION

- 8. If the Schedule permits entrants to be under the age of 18 years, such entrants must seek permission from their parent or guardian to enter. If the winner of a Prize is under 18 years of age, the prize will be awarded to the winner's parent or legal guardian unless the schedule states otherwise.
- Directors and employees (and their immediate families) of the Promoter or its related companies or agencies and Participating Retailers are not eligible to enter. Immediate families means spouse, exspouse, de facto partner, ex-de facto partner, child, stepchild, parent, stepparent, legal guardian, sibling or stepsibling.

PART D - HOW TO ENTER THE COMPETITION

- 10. To enter, each entrant must comply with the 'How to Enter' section of the Schedule.
- 11. If the Schedule permits entrants to submit more than one entry, each entry must be unique and submitted separately.
- 12. An entry cannot be modified after it has been submitted.
- 13. The Promoter reserves the right, at any time, to request verification of the age, identity, residential address or any other information relevant to participation in the Competition of all entrants. The Promoter reserves the right to disqualify any entrant who provides false information or fails to provide information that is reasonably requested by the Promoter.
- 14. The Promoter reserves the right, in its sole discretion, to refuse to accept entries which are incomplete, indecipherable, offensive, do not comply with these terms and conditions or which contravene any applicable laws or regulations.
- 15. The eligibility of entries is solely within the discretion of the Promoter.
- 16. The Promoter accepts no responsibility for late, lost, misdirected or damaged entries or other communications.
- 17. If entry is online, by telephone or SMS, the Promoter assumes no responsibility for any failure to receive an entry or for inaccurate information or for any loss, damage or injury as a result of technical or telecommunications problems, including security breaches. If such problems arise, then the Promoter may modify, cancel, terminate or suspend the Competition.
- 18. If entry is via Facebook, entrants acknowledge and agree that use of Facebook is subject to Facebook's terms and conditions. The Promoter is not responsible or liable for any loss, damage or injury suffered by any entrant as a result of the conduct of Facebook, including any decision by Facebook to remove or not remove any content, except for liability which cannot be excluded by law. The opinions and images uploaded on Facebook as part of the Competition are not necessarily endorsed or supported by the Promoter and the Promoter does not confirm, guarantee or warrant their accuracy.
- 19. If entry is via Instagram, entrants acknowledge and agree that use of Instagram is subject to Instagram's terms and conditions. The Promoter is not responsible or liable for any loss, damage or injury suffered by any entrant as a result of the conduct of Instagram, including any decision by Instagram to remove or not remove any content, except for liability which cannot be excluded by law. The opinions and images uploaded on Instagram as part of the Competition are not necessarily endorsed or supported by the Promoter and the Promoter does not confirm, guarantee or warrant their accuracy.

PART E - PRIZES

- 20. Each Prize is not transferrable, exchangeable or redeemable for cash.
- 21. If a Prize is unavailable for reasons beyond the Promoter's control, the Promoter reserves the right to substitute the Prize with a prize of equal or greater monetary value. This right is subject to any applicable legislation, regulations or directions from a regulatory authority.
- 22. Once a Prize has left the Promoter's premises, the Promoter takes no responsibility for the Prize being damaged, lost or stolen.
- 23. All taxes (excluding GST, if any) which may be payable as a consequence of receiving a Prize are the sole responsibility of each winner.
- 24. A winner's use of a Prize is entirely at their own risk. Before a Prize is awarded, a winner may be required to sign an agreement to release the Promoter from and indemnifying the Promoter against any liability arising from the winner's acceptance and use of the Prize and the winner's participation in the Competition.

25. Prize winners will not receive receipts for their prizes as they are retained as the property of the promoter

PART F - HOW THE WINNER(S) ARE DETERMINED

- 26. The winning entry or entries will be the first valid entry or entries randomly drawn from all eligible entries received during the Competition Period. The number of entries drawn will correspond to the total number of Prizes specified in the Schedule.
- 27. The mechanism for conducting the Prize Draw and determining the winners is at the sole discretion of the Promoter, provided it is conducted fairly and in accordance with these Terms and Conditions.
- 28. Each drawn winner will receive one (1) Prize as outlined in the Prize Details section of the Schedule.

PART G - NOTIFICATION AND CLAIMING THE PRIZE

- 29. The Promoter will provide each winner with instructions on how to claim their Prize. It is the responsibility of each winner to comply with the Promoter's instructions.
- 30. The Promoter reserves the right to request each winner to provide proof of their identity and/or proof that they were responsible for the winning entry.
- 31. Each winner agrees to participate and cooperate, as required, in all publicity activities relating to the Competition, including, without limitation, being interviewed, photographed, filmed and recorded. Each winner authorises the Promoter to use such content for advertising and publicity purposes in any media in perpetuity worldwide.
- 32. It is the responsibility of each entrant to notify the Promoter of any change to their contact details.

PART H - UNCLAIMED PRIZES

- 33. The Promoter will take all reasonable steps to identify and notify each winner in an attempt to ensure that each winner receives their Prize. However, if a winner cannot be identified or notified or does not claim their Prize within three (3) months of the Prize Draw, the Promoter may at their discretion conduct an unclaimed prize draw on the day which is three (3) months from the Prize Draw.
- 34. Each winner of the unclaimed prize draw will be determined and notified in accordance with Parts F and G of this document.

PART I - NO LIABILITY

- 35. Any Prize supplied by a third-party supplier is subject to the terms and conditions of that third party supplier. Each Prize may come with guarantees that cannot be excluded under the Australian Consumer Law. If those guarantees are not complied with, then you will have rights under the Australian Consumer Law. Subject to those guarantees and rights, the Promoter shall not be liable and excludes all liability (including negligence) for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) for damage to property, personal injury or death suffered or sustained in connection with the Competition or the use or taking of any Prize except for any liability which cannot be excluded by law including as provided for under the Australian Consumer Law.
- 36. If entry is via Facebook or if the Competition is promoted on Facebook, the Competition is in no way sponsored, endorsed, administered by or associated with Facebook and each entrant agrees to grant Facebook a complete release from any claims that they now have or may have in the future which relate to or are incidental to the Competition. Entrants acknowledge and agree that:
 - a. any information they provide in connection with the Competition is provided to the Promoter and not to Facebook or any other social network; and
 - b. any questions, comments or complaints regarding the Competition will be directed to the Promoter, not to Facebook or any other social network.

- 37. If entry is via Instagram or if the Competition is promoted on Instagram, the Competition is in no way sponsored, endorsed, administered by or associated with Instagram and each entrant agrees to grant Instagram a complete release from any claims that they now have or may have in the future which relate to or are incidental to the Competition. Entrants acknowledge and agree that:
 - a. any information they provide in connection with the Competition is provided to the Promoter and not to Instagram or any other social network; and
 - b. any questions, comments or complaints regarding the Competition will be directed to the Promoter, not to Instagram or any other social network.

PART J - TERMINATION OF COMPETITION

- 38. The Promoter reserves the right to vary the terms of, or cancel, the Competition at any time without liability to any entrant or other person, subject to applicable laws.
- 39. The Promoter may cancel the Promotion and not award the Free Gift(s)/Prize where circumstances beyond the Promoter's reasonable control prevent the Promoter from providing the Free Gift(s)/Prize. Should the Promoter cancel the Promotion the Promoter will:
 - a advertise that the Promotion has been cancelled by placing a notice on the Promotion's website at on www.canelandcentral.com.au;
 - b promptly destroy all entries received; and
 - c not use the personal information that any Participant has provided on the entry form.

ENDS